



RightCrowd AI

Expertise without the learning curve.

You bring the question, problem, or goal. RightCrowd AI brings the expertise.

Managing physical identities and access can require knowing where to look, how a rule is written, or which process to start. That expertise often sits with a small group of trained administrators.

RightCrowd AI changes the starting point. Built into RightCrowd SmartAccess, it lets users describe what they are trying to accomplish in plain language. Relevant data, RightCrowd SmartAccess knowledge, context, suggestions, and next steps come into the conversation while established controls remain in force.

Find answers. Explore data. Build rules. Make requests.



Find answers

Ask operational questions using the information available to you in RightCrowd SmartAccess. Find open requests, unused credentials, expiring training, visitor activity, and more—without first locating the right report or screen.

"Which contractors have credentials expiring this month?"



Explore data

Build on the answer without starting over. Add fields, filter or group results, compare activity, visualize what stands out, and turn something worth monitoring into a reusable or scheduled report.

"Group this by location, then compare this month with last month."



Build rules

Describe what should happen in plain English. RightCrowd AI can explain or troubleshoot a rule, develop new logic, test a draft against current data, and show its expected impact before review and activation.

"Create a rule that notifies managers 90 days before required training expires."



Make requests

Say what you want to do. RightCrowd AI gathers the relevant information and gets a supported access, credential, or visitor process moving. Permissions, validation, approvals, and customer-defined workflows still apply.

"Register my visitor for tomorrow."



“This is exactly what I needed.”

— *RightCrowd AI early access participant*

The answer is just the beginning

A user asks who has not used a credential in the last 30 days. RightCrowd AI finds the answer and highlights what stands out. The user adds Company, groups the results, and asks for a chart. The result becomes a scheduled report and the starting point for a proposed rule—with context carried forward throughout the conversation.

RightCrowd AI helps users interpret results, investigate further, consider next steps, and understand the potential effect of an action before confirming it.

One conversation. From question to action.

Bring Your Own Model

Customers choose and connect the AI model endpoint approved for their organization. RightCrowd does not require a RightCrowd-owned foundation model. This approach helps align model selection with customer security, procurement, compliance, data residency, cost, and AI governance requirements.

More intelligence. Same control.

Your model. Your governance. Your decisions.

RightCrowd AI brings AI into physical access governance without creating another path around the controls customers already rely on.

- RightCrowd AI is disabled by default. Customers decide whether to enable it, which capabilities are available, and who can use them.
- Existing RightCrowd SmartAccess permissions determine the information and functionality available to each user.
- Customer-defined policies, validation, approvals, and workflows remain in force.
- Consequential changes are presented for user review and confirmation before they take effect.
- Changes follow normal RightCrowd SmartAccess audit processes.

Ask more of RightCrowd AI

Bring a question, problem, or goal. See how RightCrowd AI can help move it from answer to insight to action.