



# Time On-Site Monitoring

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## Case Study

A client was looking for an automated solution that integrated HR, finance, payroll and contractor management to ensure that everyone on site was in compliance with the regulations, was being billed for accurately, and could be evacuated in an emergency.

### PROBLEM

This client operates in a highly regulated industry, with 15 operating facilities and an extensive contractor workforce, from an array of contracting companies. Accurately tracking the actual hours that employees and contractors spent in their work areas was a regulatory requirement and error-prone. This client had tried numerous time tracking systems previously, but these systems typically only indicated that

the employee or contractor physically appeared to clock in, not that they were actually in their work area.

There were many instances where previous systems had inaccurately recorded a person's time on site and the organization was unable to effectively control hazardous substance exposure, billing or regulated fatigue management.

# The RightCrowd Solution

As a result of its tight integration with the physical access control system, RightCrowd is aware of all swipe in and out events for each area on site. A designated work area can be assigned to each worker, where access to each area is controlled by access card readers regulating entry to and exit from this area. RightCrowd can then be configured to track and report on how much time each worker physically spent at their work area, reconciling data from other time tracking data sources or being the primary source itself.

When errors occur, typically due to employees or contractors not swiping out correctly, RightCrowd can be configured to make assumptions about swipe out times, and enable manual override of data by authorized management staff to ensure completeness and accuracy of data. Any such overrides can be easily audited to prevent abuse.

Many customers now use RightCrowd in lieu of, or in addition to, other tracking systems that may be used to determine how many hours employees, and especially contractors who are paid by the hour, are physically in their area of work. This approach not only accurately records when workers physically arrive and leave their work site, but also can monitor break periods, using this same entry and exit swipe data.

Using RightCrowd to reconcile time on site data with other time tracking systems can save an enterprise a significant amount of money on payments to workers each year and help ensure workers are actually working the hours they are supposed to be, taking into account break periods.

Time on site reporting can be scheduled to run at specified periods or on demand. A variety of formats can be configured to facilitate use by different business users, from supervisors to payroll clerks. Filtering and/or sorting of data by region, department, and other criteria can also be easily configured.

- 1 **AUTOMATIC RECORDING**  
of actual time spent in work areas by employees and contractors
- 2 **TIME TRACKING IS BASED ON ACCESS CARD SWIPE DATA**  
from your enterprise's physical access control system, making the data difficult to manipulate
- 3 **WORK AREAS CONFIGURED**  
for each employee and contractor
- 4 **MONITORS TIME SPENT**  
in work area, not just on site, which often includes break areas; breaks can be monitored using the same data, if supported by the enterprise's physical access control system
- 5 **RECONCILE DATA**  
from different time tracking systems or as the primary data source for payroll for hourly employees and contractors
- 6 **DATA SUPPLEMENTED OR OVERRITTEN**  
by authorized managers with full auditing to accommodate missed events
- 7 **ALLOWS USERS**  
to use powerful reporting capabilities

*For many years, some of the world's largest, most demanding enterprises have relied on RightCrowd's software to enhance the security, safety and compliance of their employees, contractors and visitors. Ask us how RightCrowd has provided cost efficiencies, process improvements and tangible business benefits with our solutions.*