



## RightCrowd Badge Replacement

When lost and forgotten badges impact safety, security and productivity

### Badge Replacement Made Easy

Could your organization benefit from simplifying how employees request replacement access cards? For many organizations, the benefits of automation remain largely untapped in security administration.

RightCrowd has developed a self-service kiosk for lost and misplaced access cards. The touchscreen allows the employee to log in using their employee credentials. Once authenticated, the kiosk can then dispense a site access card to the employee with access privileges matching those of their regular card. The employee's regular card is automatically deactivated at this time to ensure the lost/forgotten card is not used by someone else.

The system is highly configurable and can handle specific business process or policy requirements. This includes the ability to notify and/or await approval by the employee's line manager before dispensing the replacement card.

As a result of its deep integration with the physical access control system, RightCrowd is able to replicate an employee's or contractor's access card privileges in near real-time. RightCrowd is able to authenticate an employee or contractor via their system access credentials through an integration into the organizations' LDAP or Active Directory (AD) system.

By using the RightCrowd self-service kiosk, staffing at reception can be better managed, particularly during peak periods and employees can have new badges efficiently provisioned. These same kiosks can be used to process visitors and contractors.



#### Remove the Queue

You have unique requirements and we have got mobile and kiosk solutions to get people moving through your lobby.



#### Self-Service Badge Replacement

Reduce the administrative burden on reception and security by allowing users to manage and request temporary access cards.



#### Secure Authentication Processes

Achieve secure authentication using the employee's existing login credentials and additional challenge questions.



#### Existing Access Privileges Automatically Provisioned

Leveraging the access control system to ensure people have the access they need for their job every day.



#### Automatically Deactivate Lost Access Cards

Proactively ensure lost cards are deactivated and reduce security risks.



#### See the Big Picture

Integrated with your access control system, so you have a single view of every employee, contractor and visitor on site.



## Why choose RightCrowd?

Founded in 2004, RightCrowd is a leading provider of compliance, security and safety solutions to some of the world's largest companies.

Our award-winning solutions are trusted by ASX 10 and Fortune 50 companies and have helped businesses of all sizes to redefine their security and compliance programs, delivering improved productivity, at lower cost.

## Features of RightCrowd Badge Replacement

- ✓ Ensure that security and regulatory compliance is maintained even when replacement cards are issued.
- ✓ Unique authentication and compliance requirements can be flexibly configured into the system.
- ✓ Temporary cards are issued with the same access privileges as the original card.
- ✓ Integration with the access control system ensures replacement card records remain synchronized.
- ✓ Existing access card can be deactivated to ensure the lost or forgotten card is not used by someone else.



### Experienced

RightCrowd has built up +15 years of experience in automating physical security, safety and compliance processes.



### Enterprise focus

We understand the complexities of managing access control in large international organizations. That is our sweet spot.



### Customer First

We are not a mass market product vendor. Every customer counts, and we want each product implementation to be successful.