Evacuation & Mustering

Case Study

The client was looking for an automated solution to account for everyone on site that will assist in the emergency response planning, emergency management and operational recovery. They were also looking for a solution that would improve the organizational benefits from drills and reduce the overall operational down time.

PROBLEM

Real emergencies requiring an evacuation are uncommon, but when one does occur, there are lives at stake. This client recognized that the first minutes of an emergency are critical and that semi-automated systems were inadequate to manage an effective emergency planning, response and recovery.

Like many organizations, this client had an overriding commitment to the health and safety of their people, and to adhere to strict regulatory and insurance requirements.

Their previous attempts at automating this process relied on access to IT infrastructure and they recognized this infrastructure could be rendered inaccessible as a result of any incident.

The RightCrowd Solution

RightCrowd streamlines, automates and secures the process of evacuations and mustering, for drills as well as for real emergencies. With its tight integration with the enterprise physical security systems, RightCrowd knows where every employee, contractor, and visitor is on site at any given time, not who should have been on site, but everyone who actually is on site—and the location in which they were in, when the evacuation was initiated.

Wardens at muster points can check people in using mobile devices with the RightCrowd mobile application and card reader, leveraging the data from RightCrowd's database of who was on site and where they were at the time of the incident. Individuals can be checked into a muster point in just a few seconds. People who did not bring their access card can quickly be searched for and checked in manually on the device.

When all check-ins have been completed, the safety warden will have the list of all people who had badged into the site who have not yet checked into the muster point, as well as their last known location based on card swipe data. These lists together with the lists from each muster point can be aggregated onto a central mobile device to assist emergency response teams in searching for and rescuing these people.

1 **EVACUATION DRILLS** take a small fraction of the time they do today, getting people back to their workstations much faster and saving your enterprise considerable lost productivity from these drills

2 **EVACUATION LISTS** for muster point check-ins are based on people actually on site at the time of the incident and not some roster

3 **EVACUATION LISTS INCLUDE <u>EVERYONE</u>** on site at the time of the incident, including all employees, contractors, and visitors

4 **AN AGGREGATED LIST** of everyone who did not check into any muster point is immediately available to a central safety warden as well as search and rescue personnel

5 **THE LAST KNOWN LOCATION** based on card swipe data is available to search and rescue personnel to assist them in finding and rescuing people who did not safely evacuate

For many years, some of the world's largest, most demanding enterprises have relied on RightCrowd's software to enhance the security, safety and compliance of their employees, contractors and visitors. Ask us how RightCrowd has provided cost efficiencies, process improvements and tangible business benefits with our solutions.

RIGHTCROWD
EVERYONE ON SITE IS RIGHT

USA +1 (858) 356-2005
AUS +61 7 55 932 581

sales@rightcrowd.com
rightcrowd.com